Burcot Grange

23 Greenhill, Burcot, Bromsgrove, B60 1BJ

residential care for the elderly

choosing the right home

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Choosing the right home can be a difficult and daunting task. Time should be taken to visit homes and give great consideration to various aspects. To aid you in choosing the correct place of retirement, mark YES or NO or 1-10 for each home you visit. The first column is completed for Burcot Grange; however, you will need to fill the gaps following a visit.

	Home name: **BURCOT GRANGE**	Home name:	Home name:	Home name:
	YES/NO	YES/NO	YES/NO	YES/NO
TRANSPORT, FEES AND CONDITIONS				
Is the home easy to get to for relatives and friends?				
Is the home close to community facilities?				
Does the home provide its own transport?	**Yes**			
How much are the fees?	£	£	£	£
Do the fees include services such as toiletries	**No**			
Under what circumstances will fees alter, e.g. annual, care needs?	**Annually**			
Can you retain your room if away?	**Yes**			
Can you have a short-stay or trial period?	**Yes**			
Will you be given a statement of terms and service users guide on admission?	**Yes**			
Does the home adhere to a professionally reviewed Health & Safety scheme?	**Yes**			
ACCOMODATION AND CATERING				
Are there communal sitting rooms both with and without TV?	**Yes**			
Are the furniture décor appropriate and attractive?	**Yes**			
Is there a separate dining room?	**Yes**			
Is there adequate wheelchair access both indoors and outdoors?	**Yes, both**			
Is a lift or stair lift provided to upper floors?	**Yes**			
Are bathrooms conveniently located to rooms?	**Yes, en suite**			
Are bathrooms adapted to help people in and out of the bath?	**Yes**			
Are arrangements made to safeguard residents' money?	**Yes**			
Will you have to share a bedroom?	**No**			
Do rooms have a wash basin for your own use?	**All en suite**			
Are there both showers and baths?	**Yes**			
Is the call-bell system flexible and accessible?	**Yes**			
Do all residents have an accessible bedside light?	**Yes**			
Is the room large enough to use as a bed-sitting room?	**Yes**			
Can you see a pleasant view from the window?	**Yes**			
Can you bring your own furniture or TV?	**Yes**			
Can you adjust the heating or open the windows in the room?	**Yes**			
Are there the right telephone, television and electric points for appliances?	**Yes**			
Is there a choice of menu at each meal?	**Yes**			
Do residents have the opportunity to specify changes to the menu?	**Yes**			
VISITORS				
Are visitors welcome at all times?	**Yes**			
Is there somewhere to see them in private?	**Yes**			
May your visitors join you at meal times?	**Yes**			
DAILY LIVING AND STAFF				
Can you choose when to get up or retire each day?	**Yes**			
Is a range of activities/outings offered weekly?	**Yes**			
Are there adequate systems for people with visual/hearing difficulties?	**Yes**			
Are residents accompanied on visits to the hospital or GP?	**Yes**			
Are there smoking and non-smoking areas?	**Non-smoking**			
Is an adequate number of staff on duty day and night?	**Yes**			
Are cooking and domestic staff employed in addition?	**Yes**			
Are any staff formally qualified and do they receive training?	**Yes**			
Do chiropodists/hairdressers visit?	**Yes**			
Is there a residents' committee/notice board/other means of communicating views?	**Yes**			
Is there easy access to a garden where residents can get fresh air and exercise?	**Yes**			
Do staff appear clean, tidy, cheerful, respectful and knowledgeable?				
Do residents appear active, sociable and happy?				
Are the laundry and room cleaning arrangements satisfactory?				
Would you want to live there yourself?				